## Question and Answer for RFP Evaluation Pre-Bidder's Conference held 10/11/12

- 1. Is the RFP different from Bid process in regards to amount of bid? Is quality of proposal measured by amount of bid? No, the maximum amount is listed in the RFP and is not negotiable for a higher amount. The RFP process is different from the Bid process.
- 2. Regarding policy and recommendation on advise on youth development paragraph?? It is a not a separate part of the approval process. Advice will be asked but all models must be evidenced-based for youth employment with an internship component. Evaluation would need to be able to implement the current evidenced based models or recommend a different evidence-based model.
- 3. What is the expectation for OST secondary analysis, expectation for Technical Assistance, training and working with Invest in Children and Early Childhood? There format at this time is using a data dump. There will be some training to move as we move from Development Assets Tool to the Gallop Poll Survey. OST as the vendor will do the data collection which will be "scrubbed" and given in aggregate data form to the evaluator. The current data collector program is Social Solutions. They are reviewing dosage and services provided through each program. Through Social Solutions, an excel report will be given to the evaluation team. If this needs to be changed, it can be at a further point in time.
- 4. What is the best way to evaluate or present outcome measures? There are no reports currently from what data we do have. We need information for all program areas to report out to Administration. Data dumps are being used currently due to privacy issues. Cleveland Municipal School District initially said no to sharing information. Further discussion lead to the understanding that information was only going to be shared between governmental to governmental agencies, lead to a better understanding of FERPA laws would not be broken. Identifying information cannot be shared which is why a data dump is the only venue to share data. We are working with the Educational Service Center in approaching other school districts regarding data sharing information.
- 5. Under Ohio Children's Trust Fund, pg 2, outside implementation of state mandated surveys? We chose Parents as Teachers and Families and Schools Together as our program models for this grant. The evaluation team would be responsible for the Protective Factors Survey for Parents as Teachers. Approximately 200 or less surveys are completed. Who is responsible for collecting the surveys? The Parent as Teachers provider does the survey with the family and sends them to us. A pre/post test is administered to the families. The evaluation team would be responsible for compiling the date to produce the report.
- 6. Are the new OST providers going to be MyCom neighborhoods also? Not necessarily through this RFP. It was opened up to possibly have 56 agencies

- being involved with OST. 1 response per community was allowed to apply. There are a total of 28 areas throughout Cleveland, inner ring suburbs and outer ring suburbs. As list should be obtained from Starting Point next week. Contracts will begin after the approval process is completed. Will the evaluation team be responsible for providing Technical Assistance and database training? No. Starting Point will provide TA and database training.
- 7. How will program performance measures be created? The county or stated provides the measures required for each program.
- 8. How is evaluation conducted for the Youth Advisory Committee? Surveys are administered by OSU Extension staff to be completed by the youth. The surveys are submitted to FCFC quarterly.
- 9. Will the Theory of Change model be utilized? No. All models will be evidence-based programs.
- 10. How will Youth Employment program be evaluated? There is an RFP which is out currently. Their evaluation will also be evidenced-based. There is a program which is the being looked at for running the program. However, if the evaluation team has a different evidence-based model to be reviewed, FCFC is open to review this model as well.
- 11. Will the evaluation team meet with the vendors? FCFC or collectively? The evaluation team will meet with FCFC and vendors collectively. A schedule will be determined.
- 12. What are the outcome expectations for the evaluation team with Service Coordination Team? FCFC wants measurements on how many meetings occur, outcomes for children involved with SCT, length of stay, financial contributions for agencies, recidivism, types of services provided, etc. The SCT liaisons met monthly. The family meetings occur as needed. Internally, FCFC is meeting with new DOIT department next week to build new database for SCT. Tablets will be used by placing liaisons to capture meeting. Non-placing liaisons will capture meeting through the web-based program via desktop.
- 13. What are the evaluation team Technical Assistance expectations? TA support efforts will be outcome data analysis. County is working with Social Solutions as the vendor for database programs with requirements built into their contract. Data will come through them with evaluation team responsible for evaluating "scrubbed" aggregate data.
- 14. Will initial intake form overlap for Youth Employment original goal? Data dumps will be used to evaluate information. Develop assessment tools will be a part of the model. The Developmental Asset is currently being used but we will be changing to the Gallop Survey. Evaluation team will receive secondary data information as described in #13. Quarterly reports will be expected for all

- program areas. All data collection will also be used for the purpose of County Stat information. FCFC will provide County Stat questions to the evaluation team.
- 15. What will the start up period look like? OST data will already be available. OCTF-FAST&PAT will be available after January 13<sup>th</sup>. A list of vendors will be provided along with tools they are using.
- 16. Will evaluators be responsible for scheduling meetings with vendors? No. FCFC will schedule meetings with the vendors and the evaluation team. FCFC Program Officers meet with the vendors on a monthly basis. The evaluation team may need to contact the vendors directly but this should not be the normal communication venue.
- 17. Are all contracts performance based? No. Some are best practice or other variations. FAST has strict outcome measures implemented by FAST National. The evaluation team will not be responsible for their evaluation information.