

DIRECTORY OF

Child & Family

PUBLIC SERVICE AGENCIES FOR CUYAHOGA COUNTY

**Resources for when your family
needs services or support**



How to use this DIRECTORY

This directory outlines the information needed to access public systems that are members of the Family & Children First Council, including:

The **MISSION** of each entity is defined to assist you in making a quick determination as to whether that organization addresses the need of the child and family.

The **ELIGIBILITY** for each system is briefly listed to help you assess whether the child and family meets what will be the core intake standards for the system.

The **INTAKE** point for each system is identified, which list the address, phone number and the hours. In most cases, the information needed for the intake process is specified.

The **SERVICES** for each system are briefly listed to help you identify the type of services that are offered.

This directory contains information about agencies that are members of the Family & Children First Council (FCFC) of Cuyahoga County. To connect with additional resources or other organizations, visit the FCFC online directory at fcfc.cuyahogacounty.us.



Family & Children First Council
Office of Health & Human Services
310 West Lakeside Avenue
Cleveland, Ohio 44113

Phone: 216-698-2875
fcfc.cuyahogacounty.us

Produced by the Family & Children First Council (FCFC) of Cuyahoga County. FCFC has made every attempt to offer accurate and current information in this directory; any inaccuracy or omission is unintentional.



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If you do not find what you need in this directory, call
United Way's 2-1-1 for assistance

Alcohol, Drug Addiction & Mental Health Services BOARD OF CUYAHOGA COUNTY

MISSION

The Alcohol, Drug Addiction & Mental Health Services Board of Cuyahoga County (ADAMHSCC) will promote and enhance the quality of life for residents of our community through a commitment to excellence in alcohol, drug addiction, and mental health services. Alcohol, drug addiction, and mental health services will be available and accessible for every county resident in need and the ADAMHS Board will provide a preeminent, seamless and integrated system of care.

SERVICES

If you or a family member is experiencing a mental health or an alcohol or other drug-related emergency, seek immediate assistance by calling the 24-hour Suicide Prevention, Mental Health Crisis, Information and Referral Hotline, 216-623-6888, or the United Way's 2-1-1 or 216-436-2000.

For information about alcohol and other drug and/or mental health service providers within the ADAMHSCC system of care, view the Provider Directory at www.adamhsc.org.

Please note the new location of the ADAMHSCC:

2012 W. 25th Street, 6th Floor
Cleveland, OH 44113



MISSION

To establish education and training systems that prepare adults, dislocated workers and youth for worthwhile and sustainable employment, especially recognizing the workforce needs of area employers and economically disadvantaged individuals.

ELIGIBILITY

- U.S. Citizenship
- Income up to 175% of poverty (except in times of limited funding)
- Eligibility requirements can vary across programs and services offered

Required documentation:

- Social Security Card
- Driver’s License or State I.D.
- Birth Certificate or DD214 Form or Baptismal Certificate or Passport
- Selective Service # or letter for non-registered males over age 26
- Residency (recent utility bill/recent mail)
- Verification of household income for the last 6 months

INTAKE

Calling for an appointment is preferred, but walk-ins are served. For more information, call 216-898-1366.

SERVICES

ADULT SERVICES: Self-assisted or staff assisted job search, staff assisted skill assessment, creation of an individual employment plan, resume writing and distribution, interviewing instruction, possible training and education available.

DISLOCATED WORKER SERVICES: Necessary documentation to receive dislocated worker services includes: U.I Book/Lay-off Notice/Plant Closure/Downsizing Notice. All Adult Services apply.

YOUTH SERVICES: Eligible youth between the ages of 14–21 can receive in-school and out-of-school services related to high school graduation, GED attainment, career exploration, mentoring and employment and training.

Youth are encouraged to visit the Youth Resource Center located at the Bolivar office. For more information, call 216-664-3352.

Locations:

Downtown

1020 Bolivar Road
Cleveland, Ohio 44115
216-664-4673
Fax: 216-443-5950

Southgate

5398 ½ Northfield Road
Maple Heights, Ohio 44137
216-518-4954
Fax: 216-518-4976

Brookpark

11699 Brookpark Road
Parma, Ohio 44130
216-898-1366
Fax: 216-898-1497

Westshore

9830 Lorain Avenue
Cleveland, Ohio 44102
216-939-2599
Fax: 216-939-2593

MISSION

To prevent disease and injury, promote positive health outcomes and provide critical health services to improve the health status of the community. Our vision is to optimize the public health status of the community through transformational programming that creates a clear line of sight between what we do every day and how the organization performs.

ELIGIBILITY

The Cuyahoga County District Board of Health has been serving the cities, villages and townships of Cuyahoga County since 1919. The Board of Health provides a broad range of quality driven public health programs and services.

Services are divided into four areas: Environmental Health, Nursing, Epidemiology Surveillance and Informatics and Community Health. The Board pursues leadership on public health issues at the federal and state levels to insure that future legislative and programmatic changes complement the communities' needs and enhance the Board's efforts to improve the health and quality of life in Cuyahoga County.

INTAKE

Cuyahoga County Board of Health
5550 Venture Dr.
Parma, Ohio 44130
216-201-2001



SERVICES

Community Health

- Breast and Cervical Cancer Project
- CCBH DIET Program
- Cardiovascular Health Program
- Child and Family Health Services
- Child Fatality Review
- Community Nutrition
- Comprehensive Sex Education
- Dental OPTIONS Regional Referral Program
- Aging Programs
- Lead Poisoning Prevention
- School Wellness Policy Program
- Tobacco Use Prevention Program

Environmental Health

- Bathing Beaches
- Bed Bugs
- Childcare Program
- Emergency/Disaster Preparedness
- Environmental Health Education
- Food Protection
- Healthy Homes
- Home Injury Prevention Program
- Household Sewage & Small Flows Treatment Systems
- Indoor Air Quality
- Jails & Institutions
- Lead Poisoning Prevention
- Manufactured Home Parks
- Marinas
- Mosquito Control & Ticks Nuisances
- Private Water Supplies
- Rabies Prevention

Recalls
Rodent Control
School Environments
Semipublic Sewage Treatment
Smoke Free Ohio
Solid & Infectious Waste Mgmt.
Stormwater
Swimming Pools
Tattoo & Body Piercing
Temporary Park Camps
Watershed Protection

Nursing

Preventive Health Services:
Immunization and Clinic Services
Travel Clinic
Immunization Action Plan
Senior Blood Pressure Clinics
Maximizing Office Based Immunization (MOBI) program
Perinatal outreach

School Health Services:
School Nursing Program
Coordinated School Health

Family Health Services:
Bureau for Children with Medical Handicaps (BCMh)
Help Me Grow home visiting
Child Care Services/Health

Education:
Child Care Special Health Needs Training
Childcare Provider Training (Child Abuse, First Aid, CPR, Bloodborne Pathogens)
Cardiopulmonary Resuscitation
Lead poisoning prevention program
Car Seat Checks

Fatherhood & Parenting:
Fatherhood & Parenting Programs
Shaken Baby Syndrome

Epidemiology, Surveillance, & Informatics

Disease/Outbreak Investigations
Public Health Surveillance
Pandemic Flu Planning and Resources

MISSION

The mission of the Cuyahoga County Board of Developmental Disabilities (CCBDD) is to assist individuals with developmental disabilities in choosing and achieving a life of increasing capability so that they can live, learn, work and play in the community and to assist and support their families in achieving this objective.

ELIGIBILITY

Eligibility for CCBDD services and supports is based on the following criteria:

- Children, ages birth through 2, must exhibit a delay in one area of development or have a biological/established risk of developmental delay;
- Children, ages 3 through 5, must exhibit two delays or have a biological/established risk for developmental delay;
- Children, ages 6 to 15, must be assessed on the COEDI (Children’s Ohio Eligibility Determination Instrument); and
- Individuals, ages 16 and above, must be assessed on the OEDI (Ohio Eligibility Determination Instrument)

INTAKE

Cuyahoga County
Board of Developmental Disabilities
1275 Lakeside Avenue East
Cleveland, Ohio 44114
www.ccbmrdd.org

Intake 8:30 a.m. – 4:30 p.m. Weekdays
OR 216-736-2673
216-241-8230 Main Number

FOR EMERGENCIES ONLY:
After hours and on weekend 216-694-7077

SERVICES

Planning and service coordination: The development and use of individual plans assures that each person will have the opportunity to identify what outcomes are important to them and specify the supports that are necessary to meet those outcomes. A range of help-givers including family and friends, community partners, educators, as well as specialized providers may provide the needed supports.

CCBDD may additionally provide assistance in the following areas:

- Family supports including respite care, equipment, and home modifications
- Evidence-based Early Intervention Services
- Specialized services to preschool and school-age students and their families, e.g. behavioral supports, assistive technology supports, and transition supports



MISSION

The mission of the Cuyahoga County Division of Children and Family Services (CCDCFS) is to assure that children at risk of abuse or neglect are protected and nurtured within a family and with the support of the community.

ELIGIBILITY

The Cuyahoga County Division of Children and Family Services is responsible for accepting reports, conducting investigations and where appropriate, providing services to families of children who are alleged to be abused and neglected.

INTAKE

Children services may be contacted by phone 24 hours a day, 7 days a week at 696-KIDS (216-431-8846 TDD for the hearing impaired).

Referrals can also be received through the mail or in person at 3955 Euclid Avenue, Cleveland, Ohio 44115.

Cuyahoga County Division of Children and Family Services
Jane Edna Hunter Building
3955 Euclid Avenue
Cleveland, Ohio 44115
216-431-4500
www.cfs.cuyahogacounty.us

For neighborhood site locations, visit cfs.cuyahogacounty.us/en-US/contact.aspx.

For information on foster care or adoption, please call 216-881-5775.



Information needed for initial contact:

- Name and address of alleged child victim, and child's current location if different than address
- Age, or approximate age, of all other children in the home
- Description of the alleged abuse or neglect
- Name and address of the person(s) alleged to have inflicted abuse or neglect
- Name and address of the alleged child victim's caretaker

If the person making the report of the suspected abuse or neglect does not have all this information, he or she should give the hotline worker all of the information that he or she does have.

SERVICES

For information about services, policies, and procedures, visit cfs.cuyahogacounty.us.

MISSION

The mission of the Division of Senior and Adult Services (DSAS) is to provide quality in-home and community services to seniors, disabled and vulnerable adults based on individual need.

ELIGIBILITY & INTAKE

Eligibility for services provided through DSAS varies by program. Eligibility requirements for services listed, as well as information required for service intake, can be obtained by calling the numbers listed for each program.

SERVICES

ADULT PROTECTIVE SERVICES (APS)

The Ohio Protective Services for Adults law (ORC 5101.60) encourages citizens to report suspected cases of abuse, neglect, self-neglect, and/or exploitation of impaired adults 60+ to the appropriate department of human services. Cases involving adults 18–59 are accepted on a voluntary basis. In Cuyahoga County, DSAS is entrusted with this mandate. To report a case of suspected abuse, neglect, self-neglect, and/or exploitation, call the Elder Abuse 24-hour Intake Hotline at 216-420-6700. All calls are confidential.

COMMUNITY OFFICE ON AGING

The Office on Aging plans, advocates, develops, and coordinates programs and services for seniors and at-risk adults in Cuyahoga County. This office monitors and evaluates legislation that impacts seniors at local, state, and federal levels. For more information, call 216-420-6771.

COMMUNITY RESOURCES

The Community Resources Unit provides supportive services and interventions to clients not served through Adult Protective Services. For more information, call 216-420-6700.

HOME SUPPORT SERVICES

DSAS Home Support Division is one of the largest providers of in-home care in Cuyahoga County. Five different home support programs are available to residents depending on the resident's age, income, and level of care requirements. Details about each program are available on the DSAS web site: www.dsas.cuyahogacounty.us. Programs include Ohio Home Care Waiver, Options for Elders, Personal Pay, Ryan White Part A HIV/AIDS Program, and Skilled Care. DSAS is Medicare/Medicaid certified. DSAS family service aides receive 12 hours of continuing education annually. For more information, call 216-420-6800.



INFORMATION OUTREACH

The Information Outreach Unit administers the Benefits Check Up program and the Home Energy Assistance Program (HEAP). Benefits Check Up is a web-based program designed to help older adults discover federal, state, and county benefits for which they may qualify: www.benefitscheckup.org/link/cuyahoga, 216-420-6840. HEAP assists income-eligible Ohioans with the high cost of winter heating bills; call 216-420-6830.

MEDICAID BENEFITS

The Medicaid Benefits Division is responsible for determining financial eligibility for Medicaid benefits, including health insurance, at-home ancillary support services, residence in group homes, nursing homes and assisted living facilities. Call 216-987-7075.

Log on to the Division of Senior & Adult Services web site at www.dsas.cuyahogacounty.us for information on all DSAS programs and services, or call 216-420-6750.

Cuyahoga County Division of Senior & Adult Services
13815 Kinsman Road
Cleveland, Ohio 44120
216-420-6750
www.dsas.cuyahogacounty.us



MISSION

To administer justice, rehabilitate juveniles and support and strengthen families and promote public safety.

ELIGIBILITY

Must be under age 18 at time of offense.

INTAKE

Complaints may be filed during business hours (8:30 a.m. - 4:30 p.m., weekdays). Present complaints to:

Receiving Office:

Robert Dix, Intake Officer

East Cleveland-University Circle Regional Office

11811 Shaker Blvd., 3rd Floor, Cleveland, Ohio 44120

216-698-7364

Or to the satellite office in your area:

Lakewood Office

12650 Detroit Avenue

Lakewood, Ohio 44107

216-521-0334

Nearwest Office - Metzenbaum CFC

3343 Community College

Cleveland, Ohio 44115

216-443-3451

Southwest Office

5361 Pearl Road

Parma, Ohio 44129

216-749-1200

Southeast Office

2100 Southgate Park Blvd.

Maple Heights, Ohio 44137

216-443-5214

East Cleveland-University Circle Office

11811 Shaker Blvd., 3rd Floor

Cleveland, Ohio 44120

216-698-7364

Bellefaire Office

22001 Fairmount Blvd.

Shaker Heights, Ohio

216-932-2800

Berea Office

11 Berea Commons

Berea, Ohio 44017

440-891-5965

Garfield Heights Office

5555 Turney Road

Garfield Heights, Ohio

216-518-3332

After Court hours, present complaints to:

Detention Center Office

2209 Central Avenue

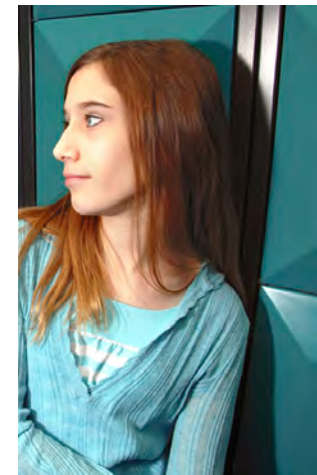
Cleveland, Ohio 44115

216-443-3300

Information needed for initial contact:

- Child’s complete name, address, and date of birth
- Full name and address of the child’s parents and legal guardian
- Full name and address of all witnesses. If any witnesses are under the age of 16, ages are required
- Date of offense, and address where offense occurred
- Name of police department involved, date of police report, police report number

If an intake interview cannot be arranged immediately, an appointment for such an interview will be set for you within ten days at the appropriate branch office.



SERVICES

The Juvenile Court provides a wide variety of services to the community, including:

Judicial Services: Cuyahoga County Juvenile court has six judges who are elected to six-year terms in county-wide elections. The judges conduct hearings, rule on motions, and determine the disposition of cases based on the best interests of the child involved. The judges elect an Administrative Judge annually who is responsible for the management of the court.

Court Services: Court services professionals keep current on changes in juvenile law and ensure that the Court responds to these changes. The Court Services Department employs Magistrates who assist the Judges in hearing cases. The Clerk's Office stores court documents and issues notices for court hearings. The Court Services Department evaluates case processing to ensure the court complies with the law and hears cases in a timely manner. The Community Diversion Program is a delinquency prevention/early intervention program which uses Volunteer Magistrates to hear first-time misdemeanor and unruly cases in the community where the offense occurred.

Detention Services: The Detention Center is a 24 hour, 7 day a week facility which temporarily houses juveniles awaiting their next Court hearing. The Detention Center utilizes a Unit Management system of supervising to provide more individualized and efficient services. Each of the seven units have a Unit Manager, Social Worker, Activities Assistant, and Detention Officers. This structure allows for individual management and control by the staff. Juveniles are divided into units by age, sex, offense, and previous experience at the Detention Center.

Probation Services: The Probation Department is responsible for executing case investigations and providing the Court with Pre-dispositional Reports, and keeping informed about the behavior and circumstances of each person under probation supervision as well as providing the necessary corrective counseling and referral services with the aid of a case classification system.

Investigative Probation services professionals provide information to assist judges and magistrates in evaluating cases.

Supervisory Probation Officers monitor and supervise youth in the community by assisting children in avoiding future delinquent behavior, promoting positive behavior, and making reparation to the community through the use of community sanctions. Various community-based programs are used to deter delinquent and unruly behavior. Programs run by the Court are available to Court involved youth only. Probation also operates a Day Report Center, Multisystemic Therapy Group and Diagnostic Clinic.

Juvenile Drug Court: The Juvenile Drug Court is a community-based diversion program by Juvenile Court. The goals of the drug court program are to reduce recidivism of juveniles with AOD (alcohol and other drug) dependency problems by coordinating treatment with AOD treatment providers whose purpose is to assist those juveniles achieve sobriety. By breaking the AOD dependency-delinquency connection, the quality of life and public safety in the community will be improved.

MISSION

The mission of Cuyahoga Job and Family Services is to improve the quality of life for our customers by: enhancing economic well being; strengthening families; coordinating services; and promoting equity. Our core values are respect, responsibility and professionalism.

ELIGIBILITY

Each program has specific eligibility factors. Generally these include household size and income. Other factors may include things such as resources and disability or work requirements.

- United States citizen or legally admitted alien who is an Ohio resident
- Income from other source not sufficient to meet ongoing needs, and is below State standards
- Resources (i.e. cash, vehicles, insurance, stocks, bonds etc.) are below State standards

Required Verification:

- Proof of age, identity, citizenship, social security number, income, and resources for all household members
- Proof of housing and utility costs
- Proof of income sources such as employment, child support, unemployment compensation, and disability payments may be requested to determine eligibility for most programs

INTAKE

For some benefits, a face-to-face interview must be conducted. Applications for other programs can be made through mail or over the phone.

SERVICES

Cuyahoga Job and Family Services provides services for children, working families, older adults and disabled persons.

Programs that require a face-to-face interview include:

- Ohio Works First (OWF): monthly cash assistance benefits for families. Participation in an employment-seeking or employment-preparation program is a condition for receiving cash assistance for adults.
- Ohio Works First (OWF) for payee situations (e.g. relative caring for children): this type of OWF is not time limited.
- Medicaid for the aged, blind or disabled.
- Food Benefits (Ohio Direction Card).

Applications for the following programs can be made through the mail; and Healthy Start can also be completed online or by phone:

Healthy Family/Healthy Start Medicaid

Medicaid programs for low-income families, children and/or pregnant women. Call 216-987-7346 for an application. Healthy Start online application at www.healthystart.cuyahogacounty.us.

Child Care

Vouchers for low-income families when the caretaker is employed or in an education/training program. Call 216-987-7346 for an application.



Help with Medicare Expenses

QMB (Qualified Medicare Beneficiary), SLMB (Specified Low Income Medicare Beneficiary), QI (Qualified Individuals). All three programs are explored using the same simplified application. Call your nearest Neighborhood Family Service Center (NFSC), listed below, and ask for a QMB application packet to be mailed.

Prevention/Retention/Contingency (PRC)

Short-term assistance for families in order to prevent OWF cash, retain employment or to assist with an emergency. Call the nearest NFSC and ask for a PRC application to be mailed or stop in to the nearest NFSC to file an application.

NEIGHBORHOOD FAMILY SERVICE CENTERS (NFSC):

Monday – Friday: 8:30 a.m. – 4:30 p.m.

Fairfax NFSC

8111 Quincy Avenue, Cleveland, Ohio 44104, 216-391-5027

Center Manager: Eugene Walton, 216-391-5089

Team Coordinator: Paul Mosher, 216-391-6145

Virgil E. Brown NFSC

1641 Payne Avenue, Cleveland, Ohio 44114, 216-987-6978

Center Manager: Christy Nicholls, 216-987-6783

Team Coordinator: Eric McAlpine, 216-987-8406

Mt. Pleasant NFSC

13815 Kinsman Avenue, Cleveland, Ohio 44120, 216-561-5594

Center Manager: Leisha Coggins, 216-561-5487

Team Coordinator: Wm. Eric Hills, 216-561-5490

Old Brooklyn NFSC

4261 Fulton Parkway, Cleveland, Ohio 44144

Center Manager: Anthony Forbes, 216-635-4101

Team Coordinator: Deshon Milton, 216-635-4103

Southgate NFSC

5398 ½ Northfield Rd., Maple Hts., Ohio 44137, 216-518-4862

Center Manager: Adrienne Waugh, 216-518-4801

Team Coordinator: Gloria Spratt, 216-518-4806

Westshore NFSC

9830 Lorain Avenue, Cleveland, Ohio 44102, 216-939-2523

Center Manager: Marlene Robinson-Statler, 216-939-2452

Team Coordinator: Deanna Boswell, 216-939-2456

For more information, visit the website at

www.cjfs.cuyahogacounty.us.



Cuyahoga Metropolitan HOUSING AUTHORITY

MISSION

The mission of the Cuyahoga Metropolitan Housing Authority (CMHA) is to be the leader in providing safe quality affordable housing for individuals and families of Cuyahoga County.

CMHA is a political subdivision of the State of Ohio, created under sections 3735.27 to 3735.50 of the Ohio Revised Code. It serves Cuyahoga County, excluding Chagrin Falls Township, through two federally assisted housing programs: Low-Income Public Housing and Housing Choice Voucher Program.

Vision: Working with the Progressive Action Council (PAC) and community partners, CMHA is a leading housing provider dedicated to increasing the supply of quality affordable housing in Cuyahoga County. Our goal is to create strong communities that residents are proud to call home, communities that are not isolated from surrounding neighborhoods but are linked to the social, educational, economic and religious institutions of the community-at-large. Our purpose is also to support individuals and families (residents and employees) to be strong contributing members to our community. Core Values set of basic core beliefs guides our organization and operations.



Work Ethic: We believe in a strong work ethic whereby every task is undertaken with an attitude of 100% commitment to achieve excellent results;

Integrity: We believe integrity, both personal and corporate, is fundamental to building strong relationships;

Teamwork: We believe in teamwork and acknowledge that by working together—staff, residents and community partners—CMHA's mission, vision and goals are achievable, and more importantly, sustainable;

Respect: We believe respect (and most especially mutual respect) must be afforded to all persons and rooted in all interaction amongst staff, and between employees and residents;

Customer Service: We believe in providing excellent customer service to residents, Housing Choice Voucher Program participants and landlords, and staff;

Community: We believe CMHA is a vital member of the community and must participate (as well as include community stakeholders) in significant planning initiatives.

FAST FACTS

First Housing Authority in the United States

Chartered in 1933 by the State of Ohio

CMHA is one of the ten largest Housing Authorities in the country

Public Housing Numbers: 60 Developments: 10,500 units

Number of Housing Choice Vouchers: 15,000

Number of People Served: 55,000

ELIGIBILITY

Public Housing is available for anyone whose income level falls within federally-established limits (at or below 80% of the median household income). In addition, applicants for one of the senior-designated properties should be 50 years old and older, but priority is given to those who are 62 and older. In order to maintain a pleasant environment for all, CMHA residents and applicants must pass a background check demonstrating:

- Satisfactory police record
- Satisfactory landlord references
- No outstanding rent balances owed to CMHA or other landlords

Section 8 voucher subsidies are available for anyone whose income level falls within federally-established limits (at or below 50% of the median household income). Applicants must pass a criminal background check, and former or current public housing residents must pay any outstanding rent balance.

INTAKE

Public Housing: Applications are accepted Monday-Friday, 8:00 a.m. – 5:00 p.m. at the Applications Office: 8120 Kinsman Road, Cleveland, Ohio 44104, 216-348-5000.

Information needed for initial contact:

1. Verification of income (examples: pay stubs, TANF budgets, SSA/SSI verification letter), including assets and bank account information
2. Birth certificates and social security cards of all household members
3. Photo I.D. (State driver's license or State identification card)
4. Five-year landlord history

Housing Choice Voucher Program/Section 8: Applicants are accepted from the Section 8 waiting list. The list is opened by means of a lottery, held every two to three years. Those interested in being included on the Section 8 Waiting List should respond to public notices issued 30 days before the opening of the lottery.

For information on current Section 8 Program participants, please contact 216-431-1471.

SERVICES

Resident Services: CMHA partners with many community organizations to provide a wide range of support services for residents. These include: primary health care, wellness training, health screenings, adult education, computer training, job training, job readiness skills, recreation, social services and more. For information, call 216-271-3010.

Safety and Security: The Housing Authority operates its own fully-accredited police department with jurisdiction at all CMHA properties. The department operates several units, including Patrol, Community Policing, K-9, SWAT/Tactical Response, Narcotics, Juvenile/Gang and Internal Affairs. Call 216-361-3700 or 216-621-8085 for emergencies.

Cuyahoga Metropolitan Housing Authority
Administration
8120 Kinsman Road
Cleveland, Ohio 44104
216-348-5000
Fax: 216-348-4925

Please note: Employment & Family Services and Cuyahoga Support Enforcement Agency were merged to create Cuyahoga Job and Family Services.

MISSION

The Cuyahoga Support Enforcement Agency (CSEA) is committed to the best interests of the children in our community by ensuring the financial responsibility of parents, supporting child wellbeing, and promoting healthy relationships.

ELIGIBILITY

Must be a Cuyahoga County resident

INTAKE

Information needed for initial contact:

- Name and address of the parent obligated to pay
- Payor's social security number and date of birth
- Children's birth certificates
- All court orders
- Name and address of payor's current or recent employer
- Name of friends and relatives, and of organizations to which the payor may belong
- Information pertaining to income and other assets, i.e., pay stubs, tax returns, bank accounts, investments, and property holdings
- Any other information about payor's whereabouts and/or income
- Photo identification

Cuyahoga Support Enforcement Agency
Virgil E. Brown Building
1640 Superior Avenue
Cleveland, Ohio 44114
8:00 a.m. – 4:30 p.m. Monday – Friday
www.csea.cuyahogacounty.us
P.O. Box 93318
Cleveland, Ohio 44101-5318

Call Center: 216-443-5100
24-Hr. Payment Information Line: 1-800-860-2555

SERVICES

- Establish paternitys and orders for support
- Modify existing support orders
- Enforce existing support orders



MISSION

The Cuyahoga Tapestry System of Care (Tapestry) exists to enhance the lives of children with significant behavioral needs who are involved in multiple systems, through family-focused, child-centered, strength-based, and culturally competent care in their community.

OUTCOME GOALS

- 1. Improved family and youth functioning
- 2. Reduced recidivism in juvenile justice
- 3. Reduced recidivism in child welfare
- 4. Increased effectiveness and efficiency

Tapestry is an approach to working with families that weaves together supports by being family-centered and strength-based. These supports are available right in a family’s home and neighborhood. *When you take the loose threads of your life and weave them together, you create a beautiful Tapestry.*

ELIGIBILITY/INTAKE

Coping with changes in behavior during childhood and adolescence can be very challenging for many families. If your child is experiencing difficulty and/or has been involved in the Cuyahoga County juvenile justice or child welfare systems, Tapestry may be the support you need. Once enrolled, your family is matched with a Family Advocate and a Care Coordinator who will help navigate solutions to your individual needs based on your family’s strengths and culture.

SERVICES

Wraparound/Care Coordination and Family/Youth Advocacy and Support: Using a community wraparound process, a team focuses on discovering the strengths, needs and culture of each individual family, while also tapping into close-to-home community services and natural supports that can sustain the family during the process and beyond. Families, along with their Care Coordinator and Family Advocate, develop a team of people who can address each family’s individual needs with innovative and non-traditional solutions.

Providers (referrals and services coordinated through Tapestry):

- Catholic Charities Services Corporation
Beech Brook
Applewood Centers, Inc.
The Cleveland Christian Home, Inc.

Family/Youth Advocacy and Support:

- St. Martin de Porres (lead)
Partners: Euclid YMCA, East Cleveland Neighborhood Center, Center for Families and Children

East End Neighborhood House (lead)

- Partners: Murtis H. Taylor Multi-Service Center, Harvard Community Services Center, Word of Righteous Family Life Center*

University Settlement House (lead)

- Partners: Friendly Inn Settlement House, Cleveland UMADAOP, Inc.*

West Side Community House (lead)

- Partners: Parma Area Collaborative Family Services, Lakewood Collaborative/ City of Lakewood Division of Youth Services*

CONTACT INFORMATION

Jane Edna Hunter Building
3955 Euclid Avenue, 1st Floor
Cleveland, OH 44115
216-443-6067
www.cuyahogatapestry.org



MISSION

As the policy and planning entity for Cuyahoga County, the Family & Children First Council convenes partners to prepare children and youth for healthy, stable adulthood, by supporting programming and planning that increases the self-sufficiency and decision-making abilities of families, prevents children from becoming deeply involved in public systems, and better connects the services a child really needs.

**SERVICE VALUES**

- Services that are family centered; driven by the needs of children, youth and families; and built on strengths.
- Services empower both parents to take personal responsibility for the needs of their families.
- Policies and practices of organizations always support and include both parents to enhance the parent-child relationship rather than undercut or isolate either parent from his/her child.
- Services are comprehensive and a continuum of services is available.
- Services focus on primary prevention, early intervention, and strengthening the ability of children, youth, and families to help themselves.
- Services are accessible immediately to meet a child/family's needs.
- Services are of high quality and developmentally appropriate, with timely evaluations.
- Services are provided by culturally competent providers.
- Services are flexible.
- Services are community based and community delivered, allowing referrals to be made to contiguous communities.
- Needed services are available and accessible to all in a variety of settings, using a combination of public, private, community and personal resources.
- Prevention, rather than intervention, is the underlying principle.
- Families with needs are identified as early as possible, and linked to the necessary services and supports.
- Education and awareness are the key components in all systems of care.
- Relevant data are collected to facilitate on-going comprehensive policy and program evaluation.

Family & Children First Council
 310 W. Lakeside Ave., Ste. 500, Cleveland, OH 44113
 216-698-2875
www.fcf.cuyahogacounty.us

MISSION

Help Me Grow (HMG) is a statewide program for expectant parents, newborns, infants, and toddlers that provides health and developmental services so that children start school healthy and ready to learn. Services are designed with the family's concerns and goals in mind. Help Me Grow is offered on a voluntary basis to families prenatal until their child turns three. Help Me Grow supports families and their young children by giving health information, positive parenting education, and connecting families to community resources.

Help Me Grow of Cuyahoga County is a comprehensive family-centered system of services that promotes and supports the optimum health and development of children prenatal to kindergarten and their families.

SERVICES

Part C Early Intervention Services

If parents, caregivers, and professionals are concerned about a young child's growth and development, HMG can help. The federal law, Individuals with Disabilities Education Act (I.D.E.A.) - Part C, mandates Early Intervention Services for eligible children birth to three years of age with disabilities and developmental delays.

ELIGIBILITY *Part C Early Intervention Services*

- Birth to three years of age
- Eligibility and assessment tools, as well as medical records and the professional opinion of trained evaluators, determine if there are any developmental delays and if early intervention services are needed
- Diagnosed physical or mental condition that has a high probability of resulting in a developmental delay
- Financial eligibility is not a requirement for the Help Me Grow Early Intervention Program.

Enrollment and Part C Early Intervention Services

Help Me Grow uses an Evidence Based Early Intervention (EBEI) team approach to help families of children with developmental delays, disabilities, or concerns.

- Eligible children who show a need for services are assigned to a team of service professionals.
- Each multidisciplinary team consists of a Service Coordinator, Developmental Specialist, Occupational Therapist, Physical Therapist, and Speech-Language Pathologist. Every child is assigned a Service Coordinator and a Primary Service Provider from the team who works closely with the child and family.
- An Individualized Family Service Plan (IFSP) is developed for each child, documenting the family's goals for their child and is routinely reviewed to accommodate any changing needs of the child and family.



SERVICES *(continued)*

Home Visitation Services

Home Visits are focused on providing the information, support, and encouragement that parents need to help their children develop optimally during the crucial early years of life. Home Visitors provide information about pregnancy, labor, and giving birth, developmental screenings, screenings for maternal depression, and safety. An evidence-based curriculum for parenting education and support is utilized with the goal of enhancing families' abilities to provide a nurturing early environment for their children. Services are voluntary, at no cost, family driven, respecting family values and priorities, while building on family strengths.

Core Home Visiting Services

- Screenings (Developmental; Hearing/Vision/Nutrition)
- Environmental Assessment
- Safety Checklist
- Home Visits/Parent Education
- Links to Community Resources
- Home visiting services are available until the child is age three for State Home Visiting or upon entry into kindergarten for Bright Beginnings' children

ELIGIBILITY *Home Visitation Services*

State Home Visiting Eligibility

Families may be eligible for State Home Visiting if they meet the following criteria:

- First-time mother or first-time father with custody of child
- Expectant mother or the child is under six months of age
- Family income is less than or equal to 200% of federal poverty level

Bright Beginnings Home Visiting Eligibility

Families may be eligible for Bright Beginnings home visits if they have a child under three years old or are expecting AND they meet one of the following risk factors:

- Adolescent parent (under age 20)
- Parent with history of abuse, neglect, or domestic violence
- Lack of stable residence, homelessness, or dangerous living conditions
- Maternal prenatal substance abuse
- Parent with mental illness or developmental delay
- Parent with drug or alcohol dependence
- Single parent and low income (200% of federal poverty level)

Other Eligible Families

- Any child under the age of three who has a parent engaged in active military duty
- Any child under the age of three referred by the Division of Children and Family Services (DCFS) with substantiated abuse/neglect (CAPTA) is automatically eligible
- Exceptions may be made on an individual basis for children who have extremely high risks but do not meet the above eligibility requirements

INTAKE

Help Me Grow is the Central Intake and Referral and Coordination Site for Help Me Grow Services. Referrals/Information for Help Me Grow Services should be directed to:

Help Me Grow of Cuyahoga County
8111 Quincy Avenue, Suite 344, Cleveland, Ohio 44104
9:00 a.m.- 4:30 p.m. weekdays
216-698-7500
Fax: 216-391-6106
www.helpmegrow.org

MISSION

The mission of the Bureau for Children with Medical Handicaps (BCMh) is to assure, through the development and support of high quality coordinated systems, that children with special health care needs and their families obtain comprehensive care and services which are family centered, community-based and culturally competent.

ELIGIBILITY

BCMh is a tax-supported program of the Ohio Department of Health that assists children with special health care needs and their families. The program provides funds to help diagnose a potential handicapping condition (the Diagnostic Program) and provides payment for ongoing services for children with an eligible medical handicap (The Treatment Program). Public health nurses can assist families in applying for BCMh services, make appropriate referrals to health care providers and other services and supports, and provide health care information.

Diagnostic Program:

- Must be under age twenty-one (21)
- Must be an Ohio resident
- Must be under the care of a BCMh approved physician (Provider)
- Must have a possible medical handicap
- There is no financial eligibility for the diagnostic program

Treatment Program:

- Eligibility is the same as for the Diagnostic Program.
- The family must be financially eligible. (All children on Medicaid are automatically deemed financially eligible).

Service Coordination Program:

- Available to children with Myelodysplasia, Cystic Fibrosis and Hemophilia

INTAKE

Families can apply for BCMh by contacting a BCMh-approved physician directly, or by calling 1-800-755-4769.

SERVICES

Examples of services that may be covered by BCMh are:

- Consults and office visits to Physicians
- Prescription medications
- Hearing aids
- Laboratory tests
- X-rays
- Medical supplies and equipment
- Hospitalization and surgeries
- Dental Care
- Physical, occupational and speech therapies
- Public health nurse services

BCMh pays for services after third party resources have been explored. Families must use Medicaid or health insurance before using BCMh as a source of payment. The bureau supplements insurance when families have inadequate coverage, such as exclusions for pre-existing conditions or large deductibles. The bureau does not supplement Medicaid payments.

Families can be connected to the right person for their neighborhood by calling 1-800-755-4769.



MISSION

The mission of the Ohio Department of Youth Services (ODYS) is to improve Ohio’s future by habilitating youth and empowering families and communities. Our vision is a safer Ohio: one youth, one family and one community at a time.

ELIGIBILITY

ODYS allocates funds to the Cuyahoga County Juvenile Court to support an array of programs targeted at serving delinquent youth in their home communities. Access to these programs is typically determined by the Court’s Probation Department.

In most cases, in order to be eligible for services delivered directly by ODYS, the youth must be 12 to 18 years of age, have been adjudicated delinquent for an offense that would be a felony if he/she were an adult, and have been committed to ODYS by one of the Cuyahoga County Juvenile Court judges. Youth meeting these criteria receive evidence-based rehabilitative services in a state correctional facility operated by ODYS. Upon completion of the correctional facility portion of the commitment, youth are returned to the community and continue to participate in evidence-based services, which are provided in the community through the Cleveland Regional Parole Office. Parole services may extend until the youth reaches the age of 21.

INTAKE

Cleveland Regional Office
615 West Superior Avenue, Suite 860
Cleveland, Ohio 44113-1886
216-787-3350

SERVICES

- Basic Family Support via Family EPICS (Effective Practices in Community Supervision)
- Cognitive Behavioral Therapy (CBT) via EPICS
- Community Service
- Crisis Intervention
- Education Guidance
- Employment Guidance
- Group Home Placement
- Independent Living Placement
- Integrated Re-entry Planning, including linkages to community-based services
- Intensive Supervision
- Therapeutic Foster Care



SCHOOL SYSTEMS

Each of the following people is the appropriate contact to indicate that a child, age birth through 21, may have a disability requiring special education and/or related services.

For services, call the contact for the appropriate school district.

Bay Village
Marty Patton 440-617-7324

Beachwood
Lauren Broderick 216-464-2600

Bedford
Richard Dillman 440-439-4363

Berea
Jennie Adams 440-243-6000

Brecksville - Broadview Heights
Kasey Spirakus 440-740-4709

Brooklyn
Lori Bobincheck 216-485-8136

Chagrin Falls
Dr. Christine Jackson 440-247-4564

Cleveland
Coralise Terwilliger 216-241-5593

Cleveland Heights - University Heights
Susan Schraff 216-371-7435

Cuyahoga Heights
Sandy Ranallo 216-429-5770

East Cleveland
Dennis Bunkley 216-268-6689

Euclid
David VanLeer 216-797-2932

Fairview Park
Patricia Flynn 440-331-5500

Garfield Heights
Joan Chamberlin 216-475-8100

Independence
Myles Roche 216-642-5865

Lakewood
Dr. Kate A. Foley 216-529-4201

Maple Heights
Mary Brown 216-587-6100

Mayfield
Dr. Robert Clampitt 440-995-7241

North Olmsted
Kimberly R. Dittman 440-779-3563

North Royalton
Susan Welch 440-582-9140

Olmsted Falls
Dawn Wiant 440-427-6530

Orange
Dr. Nancy G. Wingenbach 216-831-8600, Ext. 6752

Parma
Michele J. Nolan 440-885-8308

Richmond Heights
Denise DiMatteo 216-692-0086, Ext. 571227

Rocky River
James Scheer 440-356-6006

Shaker Heights
Patricia Ott 216-295-4311

Solon
Dale Jakab 440-349-6258

South Euclid - Lyndhurst
Kim Monachino 216-691-2042

Strongsville
Kate Monchak 440-572-7045

Warrensville Heights
Dr. Donna Kolb 216-752-2736

Westlake
Stephanie Morgan 440-250-1264

Cuyahoga Special Education Service Center
440-885-2685



MISSION

Starting Point links families to programs and services that meet their early care/education and related needs, and strengthens the community's capacity to respond to those needs.

ELIGIBILITY

Programs and services are available for parents, early care and education providers (current and potential), and other community members and stakeholders seeking information on child care and early education.

INTAKE

Business hours: 8:30 a.m. to 5:00 p.m., Monday through Friday

Phone: 216-575-0061

Fax: 216-575-0102

4600 Euclid Ave., Suite 500, Cleveland, Ohio 44103

SERVICES

Child Care Referral – Parent Hotline

Free phone referral service. Helps families find child care/early education options available in their communities. Specialized referral services are also available for parents seeking special needs child care. Parents can conduct their own online search by visiting our website at www.starting-point.org. The Good Child Care Book offers information on selecting quality child care, centers and homes.

Note: For emergency child care needs after business hours, weekends, or holidays, parents can call the Starting Point number and be connected to United Way's First Call For Help 2-1-1 line for assistance.

Quality Enhancement Program

Services designed to improve the overall quality of care in centers and homes. Services include:

- Training – community-based Child Development Associate (CDA) Institute, continuing education credits, specialized training, T.E.A.C.H. scholarships

- Accreditation/Quality Initiatives – assists centers and homes to become accredited and/or participate in Ohio's Step Up To Quality Program
- Job Bank – resource for child care professionals seeking employment or centers seeking employees. Career counseling also offered.
- Quarterly Training Calendar
- Resource Library

Family Child Care Home Regional System

Assists with the development of new certified Type B homes and works to improve the quality of care through the Care For Kids Program.

Special Needs Child Care

Services are available to assist child care centers and home providers in caring for children with disabilities, health or emotional challenges.

Early Childhood Resource Development

Provides technical assistance to potential home care and center providers. Offers quarterly workshops on "How To Start A Child Care Center."

Community Planning and Advocacy

Works with community leaders on child care issues. Maintains comprehensive data bank of early care and education programs.

MyCom/Out-of-School Time Programs

Re-grants funds to out-of-school time (OST) programs in eight pilot MyCom neighborhoods; maintains a database of OST programs; works with agencies that provide OST activities to build capacity; provides training for youth-serving professionals; and works with a variety of community organizations to ensure that youth have access to a broad array of programs and activities during the after-school and out-of-school time hours.

MISSION

To mobilize resources and energy to ensure the well-being of all young children in Cuyahoga County, provide supportive services to parents and caregivers, and build awareness, momentum, and advocacy in the community around children and family services.

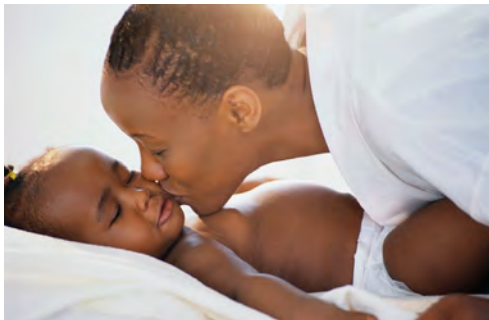
Vision: All children in Cuyahoga County will reach their full potential, nurtured by families sensitive to their needs and supported by a community committed to their success.

Invest in Children is a community-wide, public/private partnership of individuals, organizations and agencies, including government agencies, community-based service providers, medical institutions, and philanthropic and private organizations, all working together to help increase the development, funding, visibility and impact of early childhood services in Cuyahoga County.

ELIGIBILITY

Invest in Children promotes effective parenting and the development of safe and healthy children, prepares children for school by promoting collaboration, and facilitates coordination of service providers.

Whether a family is pregnant, has an infant or toddler, or a child ready to enter kindergarten, Invest in Children supports a variety of services to help ensure each child in Cuyahoga County has the best possible future.



SERVICES

- Home Visiting Program
- Early Childhood Mental Health
- Home-based early literacy services for three and four year olds
- Medical Home Outreach and Information
- Professional Development for Early Childhood Development Providers
- Family Child Care Home Network
- Child Care Quality Improvement
- Special Needs Child Care
- Universal Pre-kindergarten

Lead Agencies of Invest in Children:

- Help Me Grow of Cuyahoga County
- Alcohol, Drug Addiction and Mental Health Services Board of Cuyahoga County
- The Literacy Cooperative
- City of Cleveland Department of Public Health
- Cuyahoga County Board of Health
- Starting Point

Contact Information:

Office of Early Childhood

Invest in Children

310 West Lakeside Ave., Suite 565, Cleveland, Ohio 44113

216-698-2215

216-443-7575 (fax)

www.investinchildren.cuyahogacounty.us



Family & Children First Council

Family & Children First Council
310 West Lakeside Avenue
Cleveland, Ohio 44113

Phone: 216-698-2875
Fax: 216-698-2870
fkc.cuyahogacounty.us